

## IAC Device Approval - Frequently Asked Questions

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Australian Payments Network Limited has published the [IAC Device Approval Process](#) to approve Devices, Solutions and Non-Standard Technology for use in Australia.

Approved Devices are listed on the [Approved Devices List](#) published on AusPayNet's website.

Set out below are a series of Frequently Asked Questions regarding AusPayNet's Device Approval Process. Additional questions may be submitted to [PAG@auspaynet.com.au](mailto:PAG@auspaynet.com.au).

### **Q.1. What are the Accepted Standards for a Device?**

*Devices that comply with Accepted Standards may be registered for use in Australia. The Device Approval Process lists the Accepted Standards in (1.2. (b)(i)).*

*The Accepted Standards are:*

1. *Payment Card Industry (PCI) PIN Transaction Security (PTS) Point of Interaction (POI), Version 6+, which may be relevant to the following devices:*
  - a. *Encrypting PIN pad for ATM, Vending, AFD or Kiosk (EPP).*
  - b. *Secure (encrypting) card reader (SCR).*
  - c. *Secure (encrypting) card reader PIN (SCR).*
  - d. *Non-PED POI device.*
  - e. *Other secure components for a PIN entry device.*
2. *Payment Card Industry (PCI) PIN Transaction Security (PTS) Hardware Security Module (HSM), Version 3+, which may be relevant to the following devices:*
  - a. *Hardware Security Modules (SCMs or HSMs).*
  - b. *Key-Loading Devices.*
  - c. *Remote Administration.*
3. *Payment Card Industry (PCI) Contactless Payments on COTS (CPoC).*
4. *Payment Card Industry (PCI) Software-Based PIN Entry on COTS (SPoC).*

*The list of Accepted Standards will be updated from time to time.*

### **Q.2 What is the process to Register a Device**

If a device complies with an Accepted Standard, the Vendor, Acquirer, or Deployer may submit an Application for Registration together with the Attestation of Compliance to [PAG@auspaynet.com.au](mailto:PAG@auspaynet.com.au).

AusPayNet will review the Application for Registration and examine the Attestation of Compliance for validity. If the Attestation of Compliance is successfully validated, AusPayNet will send to the Device

Approval Applicant a Letter of Approval noting the Approval Period. The Approved Device will then be published on AusPayNet's Approved Devices List.

**Q.3. If a payments acceptance device does not meet an Accepted Standard, what are the approval pathways?**

*Devices that do not meet an Accepted Standard are assessed through the Non-Standard Technology (NST) process for approval.*

*The outcome of the NST Process could be:*

- a. *Device approval with/without conditions.*
- b. *Limited pilot approval with conditions.*
- c. *Decline.*

*An Acquirer must sponsor the non-standard approval pathway. An Initial Assessment Checklist (Device Approval Process, Schedule 1, Part 3) should be completed and submitted to [PAG@auspaynet.com.au](mailto:PAG@auspaynet.com.au).*

**Q.4. Would expired devices not meeting an Accepted Standard be renewed?**

Where an expired device:

- a. never had an Attestation of Compliance; or
- b. had an Attestation of Compliance which has expired; or
- c. has been grandfathered.

AusPayNet, in its sole discretion, may extend the Approval Period for a further period of three years or such other period as it (in its absolute discretion) deems appropriate.

Factors to be considered by AusPayNet in making that determination whether to extend the Approval Period and if so, the term of the Approval Period include but are not limited to:

- a. changes in security technology;
- b. changes to Approved Standards;
- c. security threats or knowledge of security issues;
- d. whether a device has been grandfathered.

If AusPayNet determines in its sole discretion not to extend the Approval Period for a device, then an IAC Issuer or Acquirer can apply to AusPayNet for an exemption from the obligation to only use approved devices. The Exemption Process is set out in Volume One Part 3 of the IAC Code Set ([link](#)). The application for exemption must include:

- a. the reason for non-compliance;
- b. a description of the risk and a risk rating for the non-compliance; and
- c. an action plan to achieve compliance including the number of devices in market and the likely date when the expired device would no longer be used.

AusPayNet will review the application for exemption having regard to the integrity and efficiency of the IAC and advise the IA Participant of the acceptance or rejection of the application. Any exemption granted by AusPayNet will be only for a defined period and will be required to be reviewed and renewed annually.

***Q.5. If a Device has undergone a delta assessment through an Accepted Standard, how is the Registration updated?***

The Device Approval Applicant must submit to AusPayNet the delta Attestation of Compliance. The Device Approval Applicant must complete a new Application for Registration and submit it with the delta Attestation of Compliance to [PAG@auspaynet.com.au](mailto:PAG@auspaynet.com.au). AusPayNet will validate the Application for Registration and send to the Device Approval Applicant a new Letter of Approval and update the registration on AusPayNet's Approved Devices List.

***Q.6 How are Payment Applications assessed through Accepted Standards?***

AusPayNet does not assess payment applications. The Acquirer's responsibility is to ensure that the payment application of a payment's acceptance solution is free of security vulnerabilities or other security weaknesses. Devices running multiple applications including non-payment applications must protect the payment application and its associated data from any interference or corruption caused by any other data or other application.

***Q.7 How does the new Device Approval Process assess and renew ATM Devices?***

AusPayNet does not assess whole ATM Devices under the new Device Approval Process. Only the EPP is required to be approved by an Approved Standards Body. If the EPP meets the Accepted Standard, e.g. *Payment Card Industry (PCI) PIN Transaction Security (PTS) Point of Interaction (POI), Version 6+*, then the Device Approval Applicant can register the EPP as an Approved Device.

If an existing ATM device approval is nearing the end of its Approval Period:

- a. where the EPP of the approved ATM device is approved by an Approved Standards Body, the Device Approval Applicant can submit to AusPayNet an Application for Registration (link) together with the Attestation of Compliance for the EPP. AusPayNet will validate the Attestation of Compliance and register the EPP as an Approved Device. The period of approval will align with the expiry period under the Attestation of Compliance. The EPP will be published on the Approved Devices List;
- b. where the EPP of the approved ATM device is not approved by an Approved Standards Body, AusPayNet will determine, in its sole discretion, whether to extend the Approval Period for a further period of three years or such other period as it (in its absolute discretion) deems appropriate. If AusPayNet determines not to extend the Approval Period for the ATM device, an IAC Issuer or Acquirer can apply to AusPayNet for an exemption from the obligation to only use approved devices, as detailed in FAQ 4 above.