

Appendix F

Financial Institution Contact List For Enquiries Regarding DANs Or PANs

	Fax	Phone
AMP Bank Limited AMP Banking - Finance Locked Bag 5059, Parramatta NSW 2124 <i>Daisy_moshous@ampbanking.com.au</i>	(02) 8843 8326	(02) 9768 3091
Australia and New Zealand Banking Group Limited Cheque Compliance Team PO Box 23291, Docklands VIC 8012 <i>cheqcomp@anz.com</i>	1800 608 004	(03) 8654 9889
Auswide Bank Ltd Head of Banking Services PO Box 1063, Bundaberg QLD 4670 <i>admin@auswidebank.com.au</i>	(07) 4152 3499	(07) 4150 4060
Arab Bank Australia Limited Senior Manager Operations Level 7, 20 Bridge Street, Sydney NSW 2000 <i>darren.mills@arabbank.com.au</i>	(02) 9221 5428	(02) 9377 8926
Bank Australia Limited Head of Retail Operations Private Bag 12, Kew, VIC 3101 <i>Graham.smith@bankaust.com.au</i>	(03) 9854 4866	(03) 9854 4669
Bank of America, NA VP, Operations Manager, Commercial Services Level 38, Govenor Phillip Tower, 1 Farrer Place, Sydney NSW 2000 <i>Tao.yi@baml.com</i>	(02) 8749 4205	(02) 8749 4271
Bank of China Limited Officer, Operations Department 39 York Street, Sydney NSW 2000 <i>Qix.zhong@bankofchina.com</i>	(02) 9279 2844	(02) 8235 5856
Bank of China (Australia) Limited Officer, Operations Department 39 York Street, Sydney NSW 2000 <i>Qix.zhong@bankofchina.com</i>	(02) 9279 2844	(02) 8235 5856
Bank of Communications Co., Ltd Head of Trade Finance Lvl 27, 363 George St, Sydney NSW 2000 <i>yangf@bankcomm.com.au</i>	(02) 8029 8802	(02) 8029 8871
Bank of Melbourne (a division of Westpac Banking Corporation) Specially Printed Vouchers Analyst Specially Printed Cheques, Level 2, 75 George Street, Parramatta NSW 2150 <i>BOMSpecialyPrintedCheques@bankofmelbourne.com.au</i>	(02) 9767 1531	(02) 8767 8633
Bank of Queensland Limited Stationery Officer Lvl 4, 100 Skyring Terrace, Newstead QLD 4006 <i>stationery.requests.group@boq.com.au</i>	(07) 3212 3405	(07) 3212 3461
Bank of Sydney Ltd Payments Operations Manager PO Box 4288, Sydney NSW 2000 <i>Stella.vourvahakis@banksyd.com.au</i>	(02) 9283 7726	(02) 8262 9160
Bankwest, a division of Commonwealth Bank of Australia Evaluations Officer 31 Birnie Avenue, Lidcombe NSW 2141 <i>SPOrders@bankwest.com.au</i>	(02) 8737 3797	(02) 8737 3449
Bendigo and Adelaide Bank Limited Manager The Bendigo Ctr, PO Box 480, Bendigo VIC 3552 <i>craig.street@bendigobank.com.au</i>	(03) 5485 7668	(03) 5485 6384
Citigroup Pty Limited Supervisor – Day 2 Operations Level 26, 2 Park Street, Sydney NSW 2000 <i>rachelle.kentwell@citi.com</i>	(02) 8225 5256	(02) 8225 3015
Commonwealth Bank of Australia Evaluations Officer 31 Birnie Avenue, Lidcombe NSW 2141 <i>llavem@cba.com.au</i>	(02) 8737 3797	(02) 8737 3449

	Fax	Phone
Community First Credit Union <i>memberprocessing@communityfirst.com.au</i>	Member Administration Team (02) 9735 1651	1300 13 22 77
Credit Union Australia Ltd <i>Payment.operations@cua.com.au</i>	Team Leader - Payments GPO Box 100, Brisbane QLD 4001 (07) 3360 1340	(07) 3552 4100
Cuscal Limited <i>sgaio@cuscal.com.au</i>	Manager Product Delivery, Operations 1 Margaret Street, Sydney NSW 2000 (02) 8299 9633	(02) 8299 9392
Deutsche Bank AG Sydney <i>Sebastian.rebeiro@db.com</i> <i>Michael.chanpowsee@db.com</i>	Sebastian Rebeiro (VP) & Michael Chanpowsee (Asst. VP) Level 10, 126 Phillip Street, Sydney NSW 2000 (02) 8258 1240/ 8258 4860	(02) 8258 1411
Greater Bank Ltd <i>chequeprocessing@greater.com.au</i>	Cheque Processing Supervisor PO Box 103, Hamilton NSW 2303 (02) 4921 9106	(02) 4921 9264
Heritage Bank Limited <i>csdcheques@heritage.com.au</i>	Supervisor Member Cheques 400 Ruthven Street, Toowoomba QLD 4350 (07) 4694 9782	(07) 4694 9131
HSBC Bank Australia Limited <i>umasekhar@hsbc.com.au</i>	Senior Payments Officer Level 2, 10 Smith Street, Sydney NSW 2150 (02) 8987 5929	(02) 9762 9914
Hume Bank Ltd <i>admin@humbank.com.au</i>	Finance Manager PO Box 343, Albury NSW 2640 (02) 6051 3255	(02) 6051 3211
Indue Ltd <i>chqops@indue.com.au</i>	Manager, Payment Operations PO Box 523, Toowoong QLD 4066 (07) 3258 3468	(07) 3335 4129
Industrial and Commercial Bank of China Ltd <i>Fei.meng@icbc.com.au</i>	Head of Operations Level 1, 220 George Street, Sydney NSW 2000 (02) 8288 5877	(02) 8288 5803
ING Bank (Australia) Limited (trading as ING) <i>Stephen.worrall@ing.com.au</i>	Manager, Payment Operations Level 29, 60 Margaret Street, Sydney NSW 2000 1800 465 730	0407 187 307
ING Bank, NV <i>Stephen.worrall@ing.com.au</i>	Manager, Payment Operations Level 29, 60 Margaret Street, Sydney NSW 2000 1800 465 730	0407 187 307
JPMorgan Chase Bank, NA Ts.Ops.Australia@jpmorgan.com	Rajpal Gahlaut Lvl 18, 85 Castlereagh Street Sydney NSW 2000 (02) 9003 6755	(02) 9003 6318
Macquarie Bank Limited <i>specialprint@macquarie.com</i>	Special Print Manager 1, Shelley Street, Sydney NSW 2000 (02) 8232 4120	(02) 8232 3861
Maitland Mutual Building Society Limited <i>memberprocessing@themutual.com.au</i>	Management Accountant PO Box 50, Maitland NSW 2320 (02) 4933 8996	(02) 4933 8044
Mega International Commercial Bank Co,Ltd <i>icbcsyd@icbcsyd.com.au</i>	Manager Level 8, 10 Spring Street, Sydney NSW 2000 (02) 9264 5492	(02) 9267 7511
Members Equity Bank Pty Ltd <i>rclifford@mebank.com.au</i>	Payments Operations Manager Lvl 28, 360 Elizabeth Street, Melbourne, VIC, 3000 (03) 9708 4647	(03) 9708 3425

	Fax	Phone
Mizuho Bank, Ltd Department Head, Operations Level 33, 60 Margaret Street, Sydney NSW 2000 <i>Daniel.lie@mizuho-cb.com</i>	(02) 8273 3999	(02) 8273 3858
MUFG Bank, Ltd Manager, Operations Support Level 26, 1 Macquarie Place, Sydney NSW 2000 <i>Deirdre_tozer@au.mufg.jp</i>	(02) 9247 4266	(02) 9296 1301
National Australia Bank Limited MICR Printing Level 7, 700 Bourke Street, Docklands VIC 3008 <i>Micr.printing@nab.com.au</i>	1800 220 133	(03) 9208 5710
Newcastle Permanent Building Society Manager, Fraud 307 King St, Newcastle West, NSW 2302 <i>Jason.veltruski@newcastlepermanent.com.au</i>	(02) 4927 4380	(02) 4927 4412
Oversea-Chinese Banking Corporation Limited Manager Operations Level 2, 75 Castlereagh Street, Sydney NSW 2000 <i>auops@ocbc.com</i>	(02) 9221 4360	(02) 9235 9531
Rabobank Australia Limited Product Manager, Corporate Development GPO Box 4577 Sydney NSW 2001 <i>James.tang@rabobank.com</i>	(02) 8083 2727	(02) 8115 2727
Regional Australia Bank (a trading name of Community Mutual Limited) Manager, Member Administration Suite 4 New England Tech Park, Madgwick Drive Armidale NSW 2350 <i>paymentsystems@regionalaustaliabank.com.au</i>	(02) 6776 0430	(02) 6776 0450
Reserve Bank of Australia Manager, Banking Services GPO Box 637, Canberra, ACT 2601 <i>bkopsenq@rba.gov.au</i>	(02) 6201 4888	(02) 6201 4840
State Street Bank and Trust Company Assistant Vice President Level 10, 420 George Street, Sydney NSW 2000 <i>jholman@statestreet.com</i>	(02) 8249 1260	(02) 8251 4812
Summerland Credit Union Ltd Payments Operations Manager PO Box 657, Lismore, NSW, 2480 <i>payments@summerland.com.au</i>	(02) 6622 6433	(02) 6620 7070
Suncorp-Metway Limited Team Leader, Domestic & Global Payments L32 Brisbane Square, 366 George Street, Brisbane QLD 4000 <i>dopp@suncorp.com.au</i>	(07) 3135 2774	(07) 3835 5773
Taiwan Business Bank Customer Service Manager Level 24, 363 George Street, Sydney NSW 2000 <i>sue.su@tbbau.com.au</i>	(02) 9262 3376	(02) 9262 3356
United Overseas Bank Limited Operation Manager Level 9, 32 Martin Place, Sydney NSW 2000 <i>eric.yeoal@uobgroup.com</i>	(02) 9221 1541	(02) 8257 4603
Uniting Financial Services Senior Partnership Associate Level 9, 222 Pitt Street, Sydney NSW 2000 <i>contactus@unitingfinancial.com.au</i>	(02) 9267 4965	(02) 8267 4405
Westpac Banking Corporation Proof/Specially Printed Vouchers Analyst Specially Printed Cheques, Level 2, 75 George Street, Parramatta NSW 2150 <i>speciallyprintedcheques@westpac.com.au</i>	(02) 9767 1531	(02) 8767 8633
St. George (a division of Westpac Banking Corporation) Proof/Specially Printed Vouchers Analyst Specially Printed Cheques, Level 2, 75 George Street Parramatta, NSW, 2150 <i>speciallyprintedcheques@stgeorge.com.au</i>	(02) 9767 1531	(02) 8767 8633