

## Appendix F

### Financial Institution Contact List For Enquiries Regarding DANs Or PANs

	Fax	Phone
AMP Bank Limited AMP Banking - Finance Locked Bag 5059, Parramatta NSW 2124 <i>Daisy_moshous@ampbanking.com.au</i>	<b>(02) 8843 8326</b>	(02) 9768 3091
Australia and New Zealand Banking Group Limited Cheque Compliance Team PO Box 23291, Docklands VIC 8012 <i>cheqcomp@anz.com</i>	<b>1800 608 004</b>	(03) 8654 9889
Auswide Bank Ltd Head of Banking Services PO Box 1063, Bundaberg QLD 4670 <i>admin@auswidebank.com.au</i>	<b>(07) 4152 3499</b>	(07) 4150 4060
Arab Bank Australia Limited Senior Manager Operations Level 7, 20 Bridge Street, Sydney NSW 2000 <i>darren.mills@arabbank.com.au</i>	<b>(02) 9221 5428</b>	(02) 9377 8926
Bank Australia Limited Head of Retail Operations Private Bag 12, Kew, VIC 3101 <i>Graham.smith@bankaust.com.au</i>	<b>(03) 9854 4866</b>	(03) 9854 4669
Bank of America, NA VP, Operations Manager, Commercial Services Level 38, Govenor Phillip Tower, 1 Farrer Place, Sydney NSW 2000 <i>Tao.yi@baml.com</i>	<b>(02) 8749 4205</b>	(02) 8749 4271
Bank of China Limited Manager Operations 39 York Street, Sydney NSW 2000 <i>johnchan@bank-of-china.com</i>	<b>(02) 9279 2844</b>	(02) 8235 5869
Bank of China (Australia) Limited Manager Operations 39 York Street, Sydney NSW 2000 <i>johnchan@bank-of-china.com</i>	<b>(02) 9279 2844</b>	(02) 8235 5869
Bank of Communications Co., Ltd Head of Trade Finance Lvl 27, 363 George St, Sydney NSW 2000 <i>yangf@bankcomm.com.au</i>	<b>(02) 8029 8802</b>	(02) 8029 8871
Bank of Melbourne (a division of Westpac Banking Corporation) Specially Printed Vouchers Analyst Specially Printed Cheques, Level 2, 75 George Street, Parramatta NSW 2150 <i>BOMSpeciallyPrintedCheques@bankofmelbourne.com.au</i>	<b>(02) 9767 1531</b>	(02) 8767 8633
Bank of Queensland Limited Stationery Officer Lvl 4, 100 Skyring Terrace, Newstead QLD 4006 <i>stationery.requests.group@boq.com.au</i>	<b>(07) 3212 3405</b>	(07) 3212 3461
Bank of Sydney Ltd Payments Operations Manager PO Box 4288, Sydney NSW 2000 <i>Stella.vourvahakis@banksyd.com.au</i>	<b>(02) 9283 7726</b>	(02) 8262 9160
Bank of Tokyo–Mitsubishi UFJ, Ltd Manager, Operations Support Level 26, 1 Macquarie Place, Sydney NSW 2000 <i>Deirdre_tozer@au.mufg.jp</i>	<b>(02) 9247 4266</b>	(02) 9296 1301
Bankwest, a division of Commonwealth Bank of Australia Evaluations Officer 31 Birnie Avenue, Lidcombe NSW 2141 <i>SPOrders@bankwest.com.au</i>	<b>(02) 8737 3797</b>	(02) 8737 3449
Bendigo and Adelaide Bank Limited Manager The Bendigo Ctr, PO Box 480, Bendigo VIC 3552 <i>craig.street@bendigobank.com.au</i>	<b>(03) 5485 7668</b>	(03) 5485 6384
Citigroup Pty Limited Supervisor – Day 2 Operations Level 26, 2 Park Street, Sydney NSW 2000 <i>rachelle.kentwell@citi.com</i>	<b>(02) 8225 5256</b>	(02) 8225 3015

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Community First Credit Union Member Administration Team <i>memberprocessing@communityfirst.com.au</i>	<b>(02) 9735 1651</b>	<b>1300 13 22 77</b>
Credit Union Australia Ltd Team Leader - Payments GPO Box 100, Brisbane QLD 4001 <i>Member.Chequing@cua.com.au</i>	<b>(07) 3221 5576</b>	(07) 3365 0228
Cuscal Limited Assistant Product Manager, Payment Products 1 Margaret Street, Sydney NSW 2000 <i>sholman@cuscal.com.au</i>	<b>(02) 8299 9633</b>	(02) 8299 9251
Deutsche Bank AG Sydney Sebastian Rebeiro (VP) & Michael Chanpowsee (Asst. VP) Level 10, 126 Phillip Street, Sydney NSW 2000 <i>Sebastian.rebeiro@db.com</i> <i>Michael.chanpowsee@db.com</i>	<b>(02) 8258 1240/ 8258 4860</b>	(02) 8258 1411
Greater Bank Ltd Cheque Processing Supervisor PO Box 103, Hamilton NSW 2303 <i>chequeprocessing@greater.com.au</i>	<b>(02) 4921 9106</b>	(02) 4921 9264
Heritage Bank Limited Supervisor Member Cheques 400 Ruthven Street, Toowoomba QLD 4350 <i>csdcheques@heritage.com.au</i>	<b>(07) 4694 9782</b>	(07) 4694 9131
HSBC Bank Australia Limited Senior Payments Officer Level 2, 10 Smith Street, Sydney NSW 2150 <i>umasekhar@hsbc.com.au</i>	<b>(02) 8987 5929</b>	(02) 9762 9914
Hume Bank Ltd Finance Manager PO Box 343, Albury NSW 2640 <i>admin@humbank.com.au</i>	<b>(02) 6051 3255</b>	(02) 6051 3211
Indue Ltd Manager, Payment Operations PO Box 523, Toowoong QLD 4066 <i>chqops@indue.com.au</i>	<b>(07) 3258 3468</b>	(07) 3335 4129
Industrial and Commercial Bank of China Ltd Operations Department Level 1, 220 George Street, Sydney NSW 2000 <i>sokwon.hong@icbc.com.au</i>	<b>(02) 9233 3982</b>	(02) 9475 5523
ING Bank (Australia) Limited (trading as ING) Team Leader, Reconciliation Level 29, 60 Margaret Street, Sydney NSW 2000 <i>Ryan.d'souza@ingdirect.com.au</i>	<b>1800 465 730</b>	(02) 8339 5677
ING Bank, NV Team Leader, Reconciliation Level 29, 60 Margaret Street, Sydney NSW 2000 <i>Ryan.d'souza@ingdirect.com.au</i>	<b>1800 465 730</b>	(02) 8339 5677
JPMorgan Chase Bank, NA Rajpal Gahlaut Lvl 18, 85 Castlereagh Street Sydney NSW 2000 <i>Ts.Ops.Australia@jpmorgan.com</i>	<b>(02) 9003 6755</b>	(02) 9003 6318
Macquarie Bank Limited Special Print Manager 1, Shelley Street, Sydney NSW 2000 <i>specialprint@macquarie.com</i>	<b>(02) 8232 4120</b>	(02) 8232 3861
Maitland Mutual Building Society Limited Management Accountant PO Box 50, Maitland NSW 2320 <i>memberprocessing@themutual.com.au</i>	<b>(02) 4933 8996</b>	(02) 4933 8044
Mega International Commercial Bank Co,Ltd Manager Level 8, 10 Spring Street, Sydney NSW 2000 <i>icbcsyd@icbcsyd.com.au</i>	<b>(02) 9264 5492</b>	(02) 9267 7511

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Mizuho Bank, Ltd Department Head, Operations Level 33, 60 Margaret Street, Sydney NSW 2000 <i>Daniel.lie@mizuho-cb.com</i>	<b>(02) 8273 3999</b>	(02) 8273 3858
National Australia Bank Limited MICR Printing Level 7, 700 Bourke Street, Docklands VIC 3008 <i>Micr.printing@nab.com.au</i>	<b>1800 220 133</b>	(03) 9208 5710
Newcastle Permanent Building Society Manager, Transaction & Payment Systems 307 King St, Newcastle West, NSW 2302 <i>Jason.veltruski@newcastlepermanent.com.au</i>	<b>(02) 4927 4380</b>	(02) 4927 4412
Oversea-Chinese Banking Corporation Limited Manager Operations Level 2, 75 Castlereagh Street, Sydney NSW 2000 <i>auops@ocbc.com</i>	<b>(02) 9221 4360</b>	(02) 9235 9531
Rabobank Australia Limited Product Manager, Corporate Development GPO Box 4577 Sydney NSW 2001 <i>James.tang@rabobank.com</i>	<b>(02) 8083 2727</b>	(02) 8115 2727
Regional Australia Bank (a trading name of Community Mutual Limited) Manager, Member Administration Suite 4 New England Tech Park, Madgwick Drive Armidale NSW 2350 <i>paymentsystems@regionalaustaliabank.com.au</i>	<b>(02) 6776 0430</b>	(02) 6776 0450
Reserve Bank of Australia Manager, Banking Services GPO Box 637, Canberra, ACT 2601 <i>bkopsenq@rba.gov.au</i>	<b>(02) 6201 4888</b>	(02) 6201 4840
State Street Bank and Trust Company Assistant Vice President Level 10, 420 George Street, Sydney NSW 2000 <i>jholman@statestreet.com</i>	<b>(02) 8249 1260</b>	(02) 8251 4812
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Suncorp-Metway Limited Team Leader, Domestic & Global Payments L32 Brisbane Square, 366 George Street, Brisbane QLD 4000 <i>dopp@suncorp.com.au</i>	<b>(07) 3135 2774</b>	(07) 3835 5773
Taiwan Business Bank Customer Service Manager Level 24, 363 George Street, Sydney NSW 2000 <i>sue.su@tbbau.com.au</i>	<b>(02) 9262 3376</b>	(02) 9262 3356
United Overseas Bank Limited Operation Manager Level 9, 32 Martin Place, Sydney NSW 2000 <i>eric.yeoal@uobgroup.com</i>	<b>(02) 9221 1541</b>	(02) 8257 4603
Uniting Financial Services Senior Partnership Associate Level 9, 222 Pitt Street, Sydney NSW 2000 <i>contactus@unitingfinancial.com.au</i>	<b>(02) 9267 4965</b>	(02) 8267 4405
Westpac Banking Corporation Proof/Specially Printed Vouchers Analyst Specially Printed Cheques, Level 2, 75 George Street, Parramatta NSW 2150 <i>speciallyprintedcheques@westpac.com.au</i>	<b>(02) 9767 1531</b>	(02) 8767 8633
St. George (a division of Westpac Banking Corporation) Proof/Specially Printed Vouchers Analyst Specially Printed Cheques, Level 2, 75 George Street Parramatta, NSW, 2150 <i>speciallyprintedcheques@stgeorge.com.au</i>	<b>(02) 9767 1531</b>	(02) 8767 8633